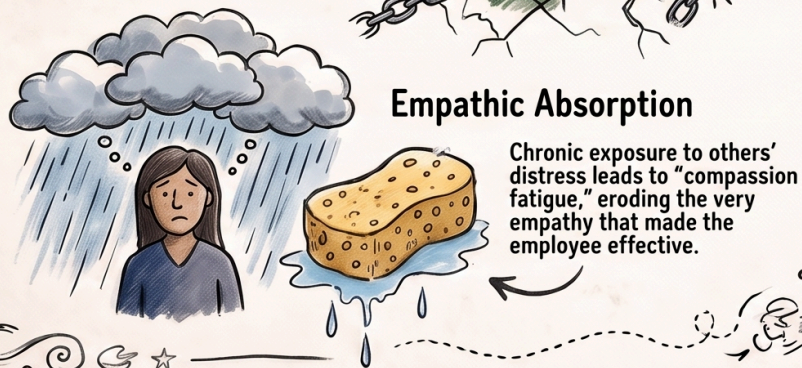
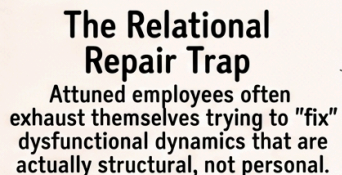
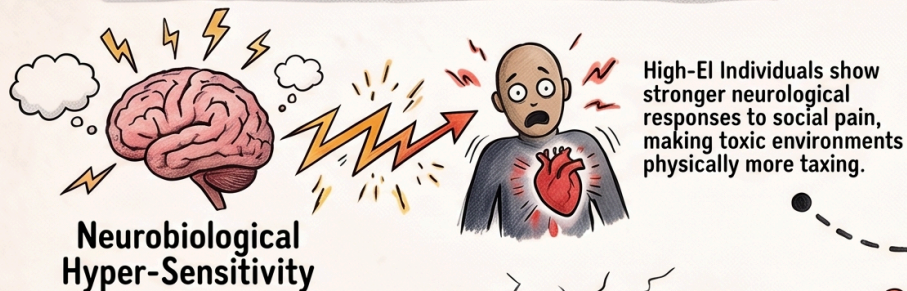


The EI Paradox: When Empathy Becomes a Liability

Illustrating why highly emotionally intelligent (EI) employees are uniquely vulnerable in toxic workplaces and how organizations can build "relational infrastructure" to protect them.

THE VULNERABILITY PATHWAYS



EVIDENCE-BASED REMEDIATIONS

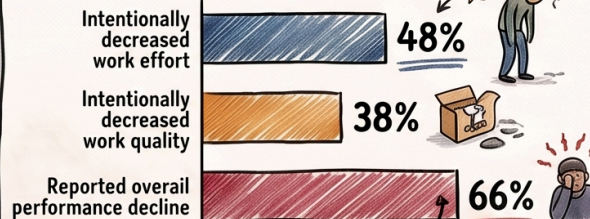
Compassionate Leadership



Organizations must move beyond aspirations to measurable safety via anonymous reporting and mistake-tolerance policies.



Impact of Workplace Incivility on Performance



Targeted EI Support

