

The Enduring Currency of Curiosity

Preparing the Next Generation for
an AI-Shaped Labor Market

Every generation inherits a world mid-transformation



Gen X

Personal computing and mobile telephony redrew the boundaries.

Millennials

Social media and the smartphone redrew work and life.

Emerging Workforce

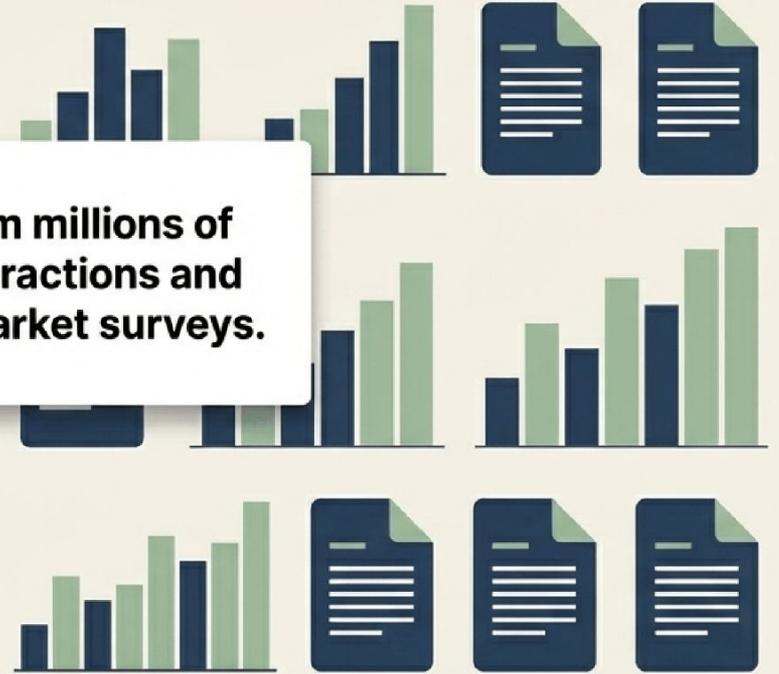
Generative and agentic artificial intelligence.

Separating theoretical panic from empirical reality

Social Media
Predictions

**Insights drawn from millions of
professional AI interactions and
macro-level labor market surveys.**

Obsolete
Jobs



AI exposure is measured by tasks, not entire occupations

Theoretical Capability



Could an AI system, in principle,
double the speed of this task?

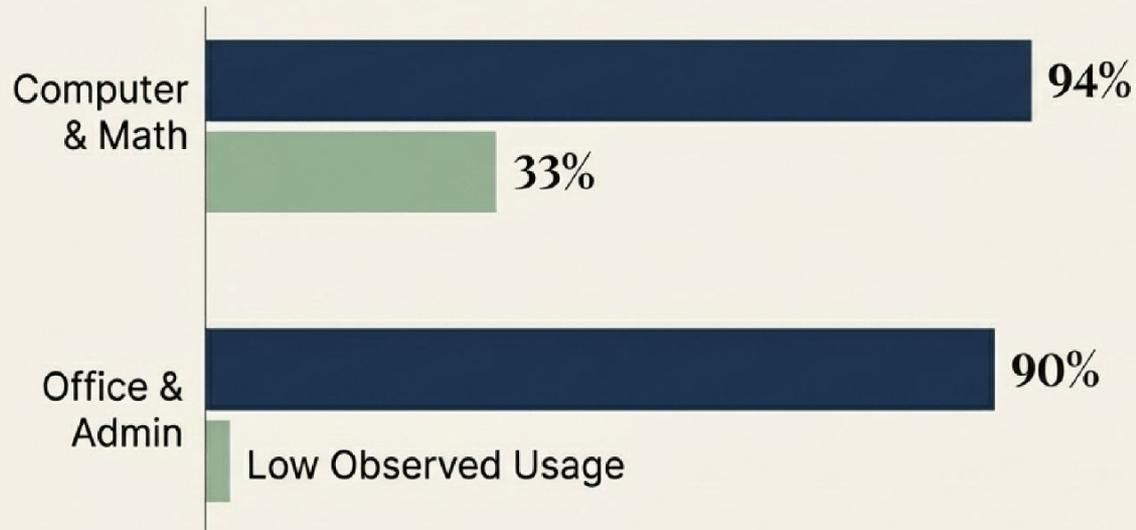
Observed Usage



Are people actually using AI for this
task in professional settings?

The Teacher Example: AI can grade homework rapidly (exposed task) but cannot manage a classroom's social dynamics (unexposed task).

Theoretical capability dramatically outpaces observed professional usage



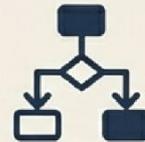
68% of observed usage involves tasks fully feasible for an LLM alone, showing working workers use AI where it works—but usage covers only a fraction of theoretically exposed tasks.

Four persistent frictions explain the gap between potential and practice



Integration

Proprietary systems, domain data, and regulatory approvals.



Workflow Redesign

The inertia of established practices and time required to adapt.



Quality Thresholds

80% accuracy is undeployable if the remaining 20% creates unacceptable risk.



Human Oversight

Essential contexts where automation is technically possible but practically inappropriate.

Productivity gains favor highly specific tasks within a hybrid model



Highest reported time savings and quality improvements:

Information Synthesis

Summarizing large datasets
and reports.

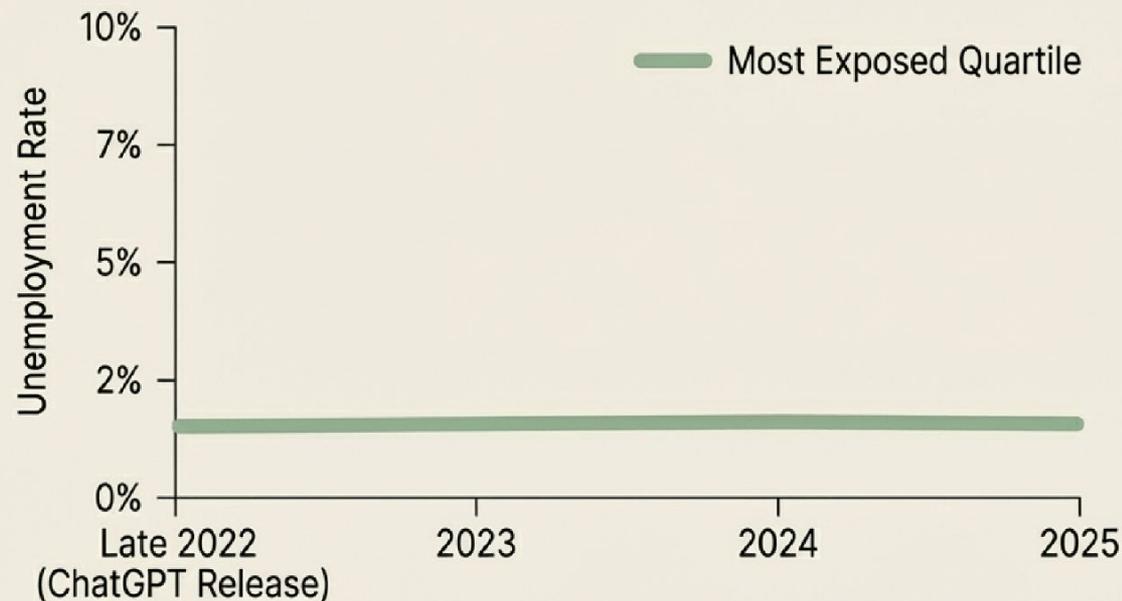
Routine Writing

Drafting emails, basic
reports, and communications.

Code Generation

Producing boilerplate code
and debugging assistance.

Widespread AI-driven unemployment has not materialized



Incumbent workers in highly exposed roles have remained stable:

- Computer programmers
- Customer service representatives
- Data entry keyers
- Financial analysts

The canary in the coal mine is a sharp drop in youth hiring

14%

Decline in the job-finding rate for young workers (ages 22-25) in highly exposed occupations post-ChatGPT.

6-16%

Overall employment decline among young workers in exposed roles, driven entirely by reduced hiring, not increased separations.

Firms are adjusting hiring practices and redesigning entry-level onboarding rather than laying off existing employees.

Navigating AI requires an evidence-based organizational playbook



Pillar 1: Transparent Communication and Expectation Management

Core Strategy

- Open forums and town halls to address AI strategy
- Regular pilot updates and rollout timelines
- Clear documentation on AI tool usage and worker protections

Case Study: Salesforce

Established an 'AI Council' comprising technical experts, ethicists, and employee representatives to guide deployment and surface concerns.

Pillar 2: Strategic Skill Development and Reskilling Programs

Core Strategy

- Modular training that fits into daily workflows
- Peer mentorship to leverage internal expertise
- Low-stakes experimentation zones for safe testing
- Credentialing and recognition for new skills

Case Study: Amazon

The “Career Choice” program pre-pays tuition for courses in high-demand fields like cloud computing and data analytics, promoting long-term career resilience even in adjacent roles.

Pillar 3: Hybrid Work Models and Task Redesign

Core Strategy

- Task audits to identify high-volume routine activities
- Human-in-the-loop systems for review and approval
- Continuous feedback loops to surface quality issues

Case Study: JPMorgan Chase

Deployed the COIN system to automate legal document review, saving thousands of hours, and redeployed lawyers to higher-value client advisory roles.

Pillar 4: Career Pathing and Internal Mobility

Core Strategy

- Skills inventories to map capabilities and identify gaps
- Internal job boards prioritizing current employees
- Transition coaching and interview preparation
- Financial incentives for pursuing new credentials

Case Study: AT&T

Launched an internal “career marketplace” that reduced reliance on layoffs by upskilling employees in emerging areas like cybersecurity.

Pillar 5: Financial and Benefits Support During Transitions

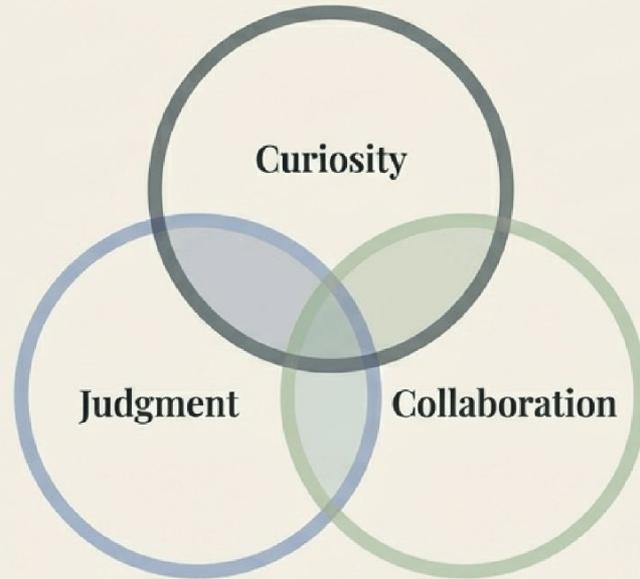
Core Strategy

- Generous severance packages for income continuity
- Extended health and retirement benefits
- Outplacement services and resume assistance
- Tuition assistance for retraining programs

Case Study: Microsoft

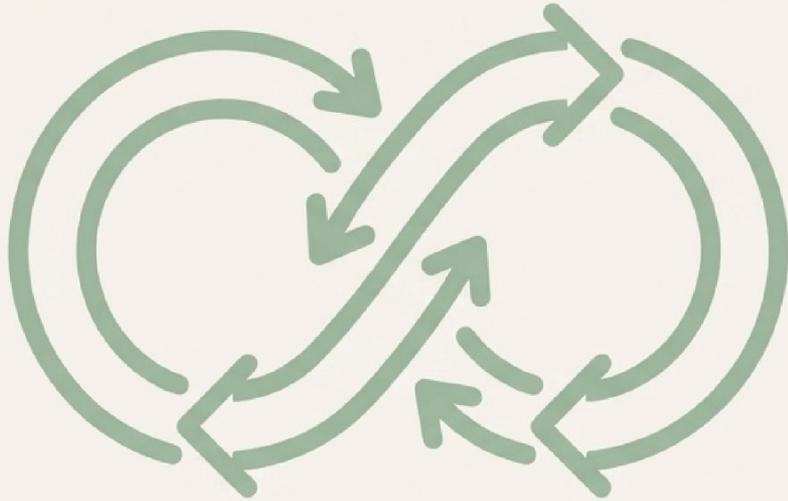
Committed to advance notice, extended severance, career counseling, and partnerships with community colleges for AI-related role changes.

Building long-term resilience requires durable human meta-skills



Beyond immediate technological responses, workers must cultivate capabilities that transcend specific tools and support adaptability across ongoing shifts.

Curiosity functions as the ultimate engine for continuous learning



Key Organizational Actions:

- Normalizing experimentation and safe failure.
- Rewarding learning behaviors over static metrics.
- Modeling learning from leadership down.

In volatile environments, cultures emphasizing curiosity and knowledge-sharing consistently outperform those focused strictly on efficiency.

Judgment and contextual intelligence navigate what AI cannot

AI Strengths

Pattern recognition
Data synthesis



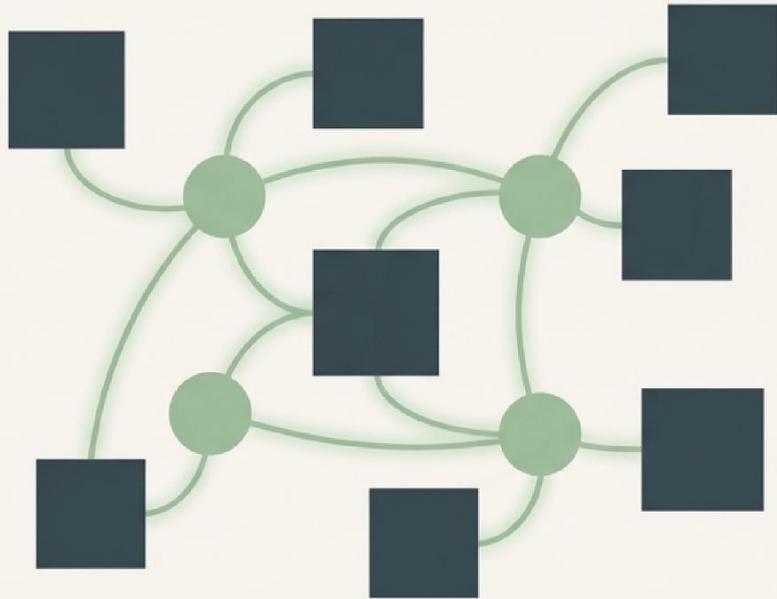
Human Strengths

Navigating ambiguity
Processing novelty
Social dynamics

Highly Durable Human Tasks:

- Strategic planning with emergent goals
- Creative problem-solving
- Stakeholder management
- Ethical decision-making
- Analyzement
- Enafrring problem-solving
- Ethical decision-making

Collaboration forms the essential “glue work” of distributed teams



Core Capabilities:

- Active listening
- Conflict resolution
- Team coordination across geographies
- Influencing without authority

As AI handles analytical tasks, emotional intelligence and social awareness rise in relative value to keep complex projects aligned.

Stop predicting specific job titles. Start cultivating adaptability.



Organizations and policymakers must prepare for gradual, uneven labor market effects. Building resilient institutions requires investing in human capabilities.

**The future belongs to those who
integrate new tools into meaningful.**

“ *That capacity—curiosity sustained over a
lifetime—is the most durable investment we can
make, for ourselves and for the generations
that follow.* ”